

Studio Safety Protocols

(Revised August 20, 2021)



In an effort to ensure that we are maintaining the safest environment possible for everyone at Infinite Creations, we will be implementing the following protocols for our 2021- 2022 dance season. Information is constantly evolving and changing, so we reserve the right to change any of these protocols at any time. We will continue to monitor and inform you of changes that we need to make throughout the season.



Before You Arrive

- Parents must fill out a mandatory AHS health screening questionnaire before their child is able to participate
- These questionnaires will be emailed daily, and you will receive one each day your child attends class with us. Emails are scheduled for 6:00am each day. if you do not receive your survey, please send us an email!
- Students who do not have a completed questionnaire will not be able to participate until we have contacted the parent/guardian for a verbal screening. **Please be sure to fill out the questionnaire ahead of time to avoid having your child miss out on the start of their class.**
- If you have any questions about your ability to attend based on the questions, please contact 811
- Please also refrain from bringing extra personal items down with you, aside from what your dancer requires



Masks

- Masks are mandatory in our studio common areas (washrooms, lobby, student lounge) for anyone ages 2+. This applies to all studio guests, dancers and faculty
- Dancers will be able to unmask once they are in the classroom and in their marked distanced boxes. Please give your child a suitable baggie or container for their masks to go in. Sanitizer will be provided for unmasking.

- Please note: Dancers are welcome to continue wearing their mask at all times. We encourage you to discuss this with your family/dancer, and make the choice that is best for you. We support everyone's decision to wear a mask (or not) during their class(es). If you would prefer your dancer to remain masked at all times, please let our team know so that we can ensure they are supported in that choice.



When Your Dancer Arrives

- Once a dancer (or any studio guest) arrives, they must wash their hands thoroughly (20 seconds) with soap and water. The sinks are located to your immediate right upon entering our front door.
- Dancers will check in at the front desk so we can ensure their health screening questionnaire has been completed
- Dancers will place their belongings directly in a cubby. We encourage dancers to utilize a small labelled dance bag to hold their items
- Dancers are welcome to wait in the lobby and student lounge while they wait for their classes.
- When it is time for class, our Team Members will be sure to get the dancers safely into the proper classroom
- As per AHS's recommendation, we ask that students arrive no earlier than 10 minutes before their scheduled class
- To ensure that we do not have too many people in our designated lobby spaces at a time, we ask that parents for students ages 7+ refrain from coming into the lobby at Infinite Creations (we encourage you to walk your dancer down the stairs and to our front studio door). Please be mindful of physical distancing in the common areas of the building. PLEASE NOTE - parents are welcome to come to into the office for any studio related inquiries. We are still happy to see you and to help answer your questions!
- We have limited our class sizes for our preschool and pre junior programs so that those parents are able to wait with their child in the lobby. We understand that this situation can be overwhelming, and these little guys need their parents to be able to wait with them before class and easily be found after class.

We are still trying to limit how many guests we have in the lobby. There are no viewing areas for our classrooms, and there will be limited seating available. While parents of dancers ages 6 and under are able to stay, don't forget to check out some of the wonderful shops around us including City Dancewear, Bolo Cakery, and of course (our favourite) Euphoria Cafe. Remember, we will always call you if you're needed back at the studio.



Inside The Classroom

- Once the dancers are in their proper distanced places, they will be able to unmask if desired. Sanitizer will be given during this process.
- The classroom has been measured and visually marked off into proper physically distant squares so that the dancers know where to stand both centre floor and at the barre (where applicable). The lines are also a means of creating distance for dancers during any across the floor work,
- Teachers will work to ensure physical distancing happens within the classroom and we encourage parents to remind their dancer to always be aware of others around them when they come to the studio
- Individual Prop Bags will be given to our preschool and pre junior level classes. Please bring them to each class
- Any props that are used will all be properly cleaned and sanitized after each use
- Our teaching team is committed to strict sanitization procedures before, during, and after each shift so that we keep our classrooms as safe as possible.



End Of Class/Dismissal

- Hand sanitizer will be given to each student at the end of their class(es)
- If dancers would like to wash their hands at the end of their class, they are welcome (and encouraged) to do so
- At the end of class, students will be asked to mask back up so that they are ready to enter the lobby
- We ask that any preschool or pre junior parents wash their hands upon entering if they have left the studio and come back for pick up
- For dancers ages 7+, you are welcome to meet your dancer at the front door of the studio at dismissal. Our team will no longer be able to walk dancers up to the parking lot doors, so please ensure you have communicated a plan with your dancer so they know where you will be to pick them up.
- Please remind your dancer that if they are uncomfortable or cannot find you, they must come back to the studio office so that our team can assist them.
- Dancers will not be supervised outside of our studio doors.
- Please contact the office if you will be late for a pick up. The quickest way to get ahold of us is by phone at 403-454-7788. This way, we can make sure your dancer stays and waits in the studio.
- If parents require anything at all at the end of our camp day, we encourage you to speak with one of our team members!

Parents - you are such a highlight of our studio experience! We love getting to know you, and we miss seeing everyone in the lobby. We look forward to the day when we can welcome you all back in again!



Office Protocols/Attendance/Visitors/ Office Hours

- Our Studio Concierge Team is still committed to the highest level of customer service. Please do not hesitate to reach out to us at anytime, for anything.
- Attendance has always been important, but it is more critical now than ever. If in the event AHS needs to do any sort of contact tracing, our attendance records will be used in full compliance of AHS's requests. Teachers must take attendance at every class and note anyone who is late or leaves early.
- We encourage you to email or call us (leave a message if we're not there, please) with any absence notification.
- We kindly ask that you try to do most of your office inquiries online via email and through the parent portal. If your request or question is better suited to a phone call, we would be happy to arrange a call at a time that is convenient for you.
- Our team is dedicated to ensuring all lobby and common areas in our studio are disinfected regularly and will adhere to a proper cleaning schedule before, during and after all classes
- We will also maintain our regular deep cleaning schedule outside of regular studio hours
- Special attention will also be paid to disinfecting "high touch surfaces" consistently and in timely intervals

Office Hours for the 2021 - 2022 Season:

Monday - Thursday

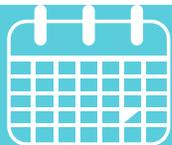
5:00pm - 8:00pm

Saturday

9:30am - 11:30am

When Dancers Have Breaks In Their Schedules:

- Dancers who have breaks in their schedule of up to 15 minutes are welcome to stay at Infinite Creations between classes. They are welcome to have a snack and prepare for their next class; however, all lobby rules must be followed.
- Dancers with breaks of longer than 15 minutes are able to stay (if they are unable to be picked up in between classes, which is recommended) and all lobby rules must be followed. Please contact our office if this applies to you and if your dancer will be staying with us on an extended break.



What To Do If You Can't Come To Class

- Makeup classes will not be permitted at this time
- It is likely that at some point, your child may not be able to attend class due to illness or having to isolate. If that is the case, we will still be connected and your child will be able to participate in their class remotely through zoom
- If your child cannot attend class due to illness and/or having to self isolate, please contact the office. Our team will help set you up with a zoom invitation. Please give us at least 1 hour notice to set you up with a Zoom invitation. If you make your request during regular office hours (as listed above), please call the office. If you make your zoom request outside of office hours, please send us an email.
- Your child will be able to be connected at the same time, with the same teacher and classmates and participate in class from home. All participants will be muted to start and then we will go from there to ensure that everyone can hear and no one is being interrupted.
- Our classrooms have been equipped with large screens, and cameras so that teachers can still see, connect and correct the students whether they are at the studio in person, or at home.
- Remember, as per studio policy, there are no refunds for missed classes (including zoom class options).
- If you have any technical issues with your zoom class, please call the office



Rapid Response Plan (RRP)

We expect that dancers and families will follow these guidelines. If there has been any risk posed at Infinite Creations, we will follow all precautions, guidelines and directives from AHS.

Important Note

This document outlines the steps we are taking in making our studio as safe as possible. You also have an important role of preventing transmission, by following these measures and ensuring that your dancer does not attend if they are unwell. Please remember that many of our classes are for ages 11 and under. This age group of children are unable to be vaccinated, and as a result are at higher risk for infection.

Rapid Response Plan

On the following page, you will find our rapid response plan. This plan will be executed at any time should anyone within our studio present with symptoms (as listed below):

(Please note that while listed below, runny noses will no longer be a part of the symptom list for our RRP unless they do not resolve within 24 hours, or progressively get worse).

Rapid Response Plan

(to be executed at any time should anyone within our studio present with symptoms as listed below)

Student/Visitor/Staff Presents with:	Who To Contact:	Action:	Protocol:
<p>Mild of Severe Cold/Flu Symptoms that include but aren't limited to:</p> <ul style="list-style-type: none">• Fever• Sore Throat• Runny Nose• Cough• Difficulty Breathing	<p>Parent, Guardian or Primary Contact.</p> <p>If that person is not available to be reached within a reasonable time period, emergency contact will be called.</p>	<p>Immediate telephone call to pick up the unwell individual.</p> <p>Provide notice at pickup that the individual must refrain from attending the premises and may return to the studio after full recovery period and are cleared for in-studio classes in accordance with the Public Health Order.</p>	<p>Stay at home and isolate under appropriate AHS protocols that are in effect. We do ask that you fill out the online AHS covid assessment to see if there is further follow up required.</p> <p>We will be contacted if there is anything studio specific that needs to happen moving forward.</p> <p>Track absence in the reporting system.</p> <p>Disinfect Studio, with special attention given to areas the individual had been.</p>
<p>Intense coughing and/or vomiting with or without other cold/flu symptoms</p> <p>Use Sick Kit Bucket, ensure individual safety, and watch for any changes in condition until support (primary contact) arrives</p>	<p>Parent, Guardian or Primary Contact.</p> <p>If that person is not available to be reached within a reasonable time period, emergency contact will be called.</p>	<p>Immediate telephone call to pick up the unwell individual.</p> <p>Provide notice at pickup that the individual must refrain from attending the premises and may return to the studio after full recovery period and are cleared for in-studio classes in accordance</p> <p>Note to student file: what was student doing prior to intense coughing/vomiting with the Public Health Order.</p>	<p>Stay at home and isolate under appropriate AHS protocols that are in effect. We do ask that you fill out the online AHS covid assessment to see if there is further follow up required.</p> <p>Track absence in the reporting system.</p> <p>Disinfect Studio, with special attention given to areas the individual had been.</p>

<p>Individual is absent due to illness – with notice</p>	<p>Parent, Guardian or Primary Contact.</p>	<p>Email or phone call acknowledgement of absence same day as notice of absence.</p> <p>Discuss whether AHS has been contacted or self-screening tool has been utilized and follow AHS direction from that point.</p> <p>The individual must refrain from attending the premises and may return to the studio after full recovery period and are cleared for in-studio classes in accordance.</p>	<p>Track absence in reporting system, with any relevant notes on expected return.</p> <p>Extra cleaning precautions taken as required.</p>
<p>Individual is absent – no notice provided</p>	<p>Parent, Guardian or Primary Contact.</p>	<p>Email or phone call to contact person to discuss the nature of the absence (to be completed on same day of absence).</p> <p>Student absence recorded and discussed. If due to illness, follow guidelines above.</p>	<p>Track absence in reporting system.</p> <p>Designated Safety Officer, on shift supervisor or studio director to monitor response and act accordingly.</p>

Thank you for taking the time to read this and update yourself on our studio safety protocols! As always, please let us know if you have any questions!